

PC Booking FAQ

What is the Hive PC Booking System and what is it designed to do?

A: The Hive uses the MyPC booking system which allows registered library users and students to book public PCs in advance and will guarantee the resource is available at the time of their visit.

Where are the public access PCs located?

A: Please refer to the resource guide located on the booking system home page under “Available Resources”. This guide outlines the different IT related resources available in the Hive and their locations. Floor maps are also available on this page outlining the location of each group of public access PCs.

When are public PCs available?

A: Public access PCs are available from 8:30am until 21:45pm 7 days a week other than designated holidays. Please see the website <http://www.thehiveworcester.org/opening-hours.html> for more information.

How far in advance can I book?

A: You can book up to 14 days in advance.

How many sessions can I book and for how long?

A: You may book up to 10 sessions in advance however these sessions cannot overlap. Standard PCs can be booked until the end of the day provided that there are no subsequent bookings.

Group Study PCs and A3/A4 Scanner PCs can be booked in advance but sessions are limited to 2 hours.

PCs in Groups 4, 5 and 7 on level 1 cannot be booked in advance. PCs in Group 6 (Children’s Area) on level 1 can be booked in advance but can only be used by children under the age of 13.

What if I'm late for my booking?

A: You must attend the booking within 10 minutes of the start time or your booking will be lost.

Can I leave the PC unattended once I am logged in?

A: You can leave a PC unattended for up to 30 minutes at which point your session will be ended and the PC will log off automatically.

Can I log out of the PC and continue my booking later?

A: No, once you logoff the PC your booking will end.

What happens at the end of my booking?

You can extend your booking during the session provided that the PC is still available after your session is scheduled to end.

You will receive a warning 10, 5 and 3 minutes before the end of your session at which point you will be logged off.